

plesk OBSIDIAN

Licensing Guide

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Plesk licenses, editions and standard features

Plesk uses a simple, flexible license model with loads of options:

- 1) Server-based licenses – example: Plesk licenses
 - a. Installation on **dedicated servers** (also known as physical servers)
 - b. Installation on **virtual servers** (also known as virtual private servers or VPS)
- 2) You can buy all our licenses on a monthly/annual basis - or in discounted bundles. You can end this license at any time and it renews automatically through our licensing servers.
- 3) All **three editions** of our server-based licenses present a number of core features:

a. Plesk Web Admin Edition

For Web & IT Admins who manage sites for an employer, business, or themselves.

If you need simple site and domain management without the service provider overheads, like managing customers, resellers or subscriptions - then this is the perfect choice.

b. Plesk Web Pro Edition

For Web Professionals who design, develop, and deploy sites and web apps.

You need a simple way to manage your customers' sites and apps, including use of WordPress as a CMS platform in a fully-managed model for your customers.

c. Plesk Web Host Edition

For Agencies or Web Hosters with all the hosting features you need.

You can allow your customers to use your shared accounts in almost any configuration you want. And you can secure WordPress and domain management tools too. This edition also offers advanced reseller management.

Here's a full breakdown of each edition's available features:

Web Admin Edition	Web Pro Edition	Web Host Edition
Plesk Core Features		
10 domains	30 domains	Unlimited domains Reseller management
	Subscriptions, Customers and Account Management	Subscriptions, Customers and Account Management
	WordPress Toolkit	WordPress Toolkit
Power User Interface only	Power User + Service Provider Interface	Power User + Service Provider Interface
100s of Apps at your fingertips		
Plesk Security Features		
Plesk Security Core + Basic Atomicorp Rules Web Application Firewall + Support for many 3rd party web application firewalls		
Firewall + Fail2ban intrusion detection		
	DNSSEC Support	DNSSEC Support
SpamAssassin		
Outbound Antispam		
Other Features		
	Developer Pack: PostgreSQL, MSSQL, and Tomcat	Developer Pack: PostgreSQL, MSSQL, and Tomcat
One Language Pack included, but with additional language packs as options too		
Mobile Manager App		

Plesk- Special Editions (2018)

Each is a bundle of useful extensions packed in one Plesk Edition with a specific offering.

- **Plesk WordPress Edition** - for WordPress Users and Agencies
- **Plesk Business & Collaboration Edition** - for SMB Owners and IT Admins

Plesk WordPress Edition	Plesk Business & Collaboration Edition
This bundles includes the Plesk Web Host Edition combined with extensions specifically-designed to support your WordPress work.	This bundles includes the Plesk Web Host Edition and necessary extensions and tools for all your business and communication needs.
<ul style="list-style-type: none"> ● Plesk Web Host Edition license ● Smart Updates for 30 WordPress instances ● SEO Toolkit Personal license ● Backup to Cloud Pro ● Revisium Anti-Virus ● Boldgrid & Speed Kit - one domain each 	<ul style="list-style-type: none"> ● Plesk Web Host Edition license ● Plesk Premium Email - powered by Kolab for 30 users ● BoldGrid - 1 Website (Bundled) ● Smart Updates for 10 WordPress instances ● SEO Toolkit Personal license ● Acronis Cloud Backup ● Backup to Cloud Pro ● Revisium Anti-Virus ● Kaspersky Mail Anti Virus

Plesk Licensing on Hyperscalers

You can buy Plesk as a software license from our [pricing page](#). And additionally, you can also find Plesk offered on these major hyperscale cloud providers:

1. Amazon Web Services (AWS)
2. Vultr
3. Google Cloud Engine
4. Aliyun or Microsoft Azure Marketplaces
5. Alibaba Cloud
6. Digital Ocean
7. OVH

In all cases, you have two options to combine Plesk with a pre-installed, ready-to-use server:

1) Hourly licenses:

You buy Plesk in combination with any hyperscaler server available on AWS or Azure, where the **license is built into the server image** itself. Available in options as small as one hour.

2) BYOL (Bring your own license):

The server image **doesn't include a license for Plesk itself** once installed. That lets you use any Plesk license you may have purchased elsewhere or in our [Plesk store](#).

Note: No difference for either in price compared to our retail pricing, unless you buy servers with more than 4 CPUs. For such servers, additional license charges may apply.

Extra Features, Feature Packs and Extensions

We're now way past a one-size-fits all approach because disk space and manageability, amongst many other factors, are getting heavier and more complex by the day. We believe in a future-proof solution with a broad feature set delivering what customers want and need - today and later on.

That's why Plesk gives you a lightweight core and layers of features and goodies on top of your standard control panel. Transforming it into a cloud-ready platform that addresses multiple use case scenarios.

It also comes with a growing toolbox for your disposal: **The Plesk Extensions Catalog**. An ecosystem that we can split into three major categories:

1. Additional Plesk features

Optional add-ons you can purchase, including extra language packs or premium options like cGroups.

2. Feature packs

It may be worth going for a bundle of extensions rather than singles since they have one discounted price per pack. Making it easy for you to do business with us.

3. Free extensions

Some previous Plesk features have been shifted from the core to our catalog, waiting for you to install at no extra cost. Go have a field day and start customizing your Plesk.

4. Commercial extensions







If you plan to resell Plesk, this is your chance to tailor a solution for your customer/s, stand out from the crowd, add value to your IaaS offerings, and generate additional revenues.



Whether you want to add a tool for e-Commerce or enhanced security, all you need to do is pick and choose from the Plesk Extensions Catalog

Note:



Most of these features and extensions (if not free), are also licensed per server. With some exceptions offering per server licenses with additional packs inside. Like a number of domains or mailboxes, or even pay as you grow across multiple servers.








Available Plesk Feature Packs








Extension	Features	Category
Power Pack 	<ul style="list-style-type: none"> • KAV Kaspersky Antivirus (5 Mailboxes) • Tomcat • MSSQL (Windows) • PostgreSQL (Linux) • Web Presence Builder (10 sites) <p>NEW:</p> <ul style="list-style-type: none"> • Docker Remote support (\$5 value) • DNSSEC • WordPress Toolkit (\$5 value) • Smarter Mail Remote Control (Windows only) 	Our new Power Pack 2.0
Hosting Pack 	<p>Covers all Plesk Power Pack features (\$ 14.99 value) +</p> <ul style="list-style-type: none"> • Multi Server (\$10 value) • System Limits (cgroups) • Opsani VCTR reliability and vulnerability scanner (\$9.99 value) 	Our most powerful feature pack, all in one
Developer Pack 	<p>Perfect fit for developers - already included in Plesk Web Pro and Web Host editions.</p> <ul style="list-style-type: none"> • Apache Tomcat • PostgreSQL (Linux only) • MSSQL (Windows only) 	Developer
Server Security Pack 	<p>Combo of our most powerful security features.</p> <ul style="list-style-type: none"> • Atomicorp (\$10 value) • CloudFlare (\$18.90 value) 	Security
WordPress Pack 	<p>Turn your Plesk server into a simple WordPress manager and create your own Managed WordPress offer.</p> <ul style="list-style-type: none"> • Smart Updates for 30 WordPress Instances • SEO Toolkit Personal license • Backup to Cloud Pro • Revisium AntiVirus • Boldgrid and Speed Kit for one Domain each 	All-in-one WordPress Solution
Business and Collaboration Pack 	<p>Manage and add value to your business with tools to collaborate, scale, optimize and more.</p> <ul style="list-style-type: none"> • Plesk Premium Email - powered by Kolab for 10 users • Smart Updates for 10 WordPress instances • SEO Toolkit Personal license • Acronis Cloud Backup • Backup to Cloud Pro • Revisium AntiVirus • Kaspersky Mail AntiVirus 	Business & Collaboration Suite based on Plesk









<p>Additional Language Pack</p> 	<p>You can install one of many available languages, by default. Need more? Add them.</p> <ul style="list-style-type: none"> • One language with each additional language pack 	<p>Languages</p>
<p>Backup to Cloud Pro</p> 	<p>Easily schedule Automatic Backups to the most popular Cloud Storages. Just one purchase lets you and your customers set up different backup schedules for Plesk Resellers, Clients and Subscriptions.</p> <p>Works with:</p> <ul style="list-style-type: none"> • Amazon S3 Backup • Google Drive Backup • Microsoft OneDrive Backup • Dropbox Backup • DigitalOcean Spaces Backup • SFTP Backup. 	<p>Security, Clouds, Backup</p>



Plesk-developed extensions

Extension	Features	Category
<p>Plesk Welcome Guide</p>	<p>You'll never go alone, thanks to Elvis Plesky. He'll guide you through the most important steps after installing a Plesk Server, before handing you over to our Advisor.</p> <ul style="list-style-type: none"> • Configure your own presets via extension backend or JSON file. • Download and activate your own presets for your customers using CLI commands. 	<p>Help & Troubleshooting</p>
<p>Plesk Premium Email - Powered by Kolab</p> 	<p>Advanced sharing, scheduling & collaborative features for teams.</p> <p>Manage email, contacts, calendar and storage so essential business data is open, secure and scalable.</p> <ul style="list-style-type: none"> • Open - 100% open source software. All data stored and transmitted using non-proprietary protocols & formats. • Secure & scalable - Your groupware needs to scale with you, while keeping your data secure. This extension hits knocks both these issues out the park. • Sync everywhere - Desktop, laptop, tablet, iOS, Android, MacOS, web, Windows and Linux. 	<p>Email</p>
<p>Multi Server</p> 	<p>Manage multiple Plesk instances from a single Plesk server with multi server support for distributed virtual environments.</p>	<p>Server Management</p>





<p>DNSSEC</p> 	<p>This extension enables you to protect DNS data with Domain Name System Security Extensions.</p> <p>Due to BIND version requirements, the extension works only on the following OSes: Debian 8, Ubuntu 14.04, Ubuntu 16.04, CentOS 7, RHEL 7 and CloudLinux 7.</p> <ul style="list-style-type: none"> • Signs DNS data to secure the domain name resolving process 	<p>Security: DNS</p>
<p>Domain Connect</p> 	<p>Bought a domain name from a registrar but host your site at another hosting provider? You need to point the domain name to your Plesk server.</p> <p>If your domain name already points to Plesk, add 3rd-party services like mail or ecommerce platform to your site.</p> <p>Just provide domain name, and the extension will automatically configure DNS settings for you.</p> <ul style="list-style-type: none"> • Easy DNS settings management for selected providers also offering Domain Connect. 	<p>DNS</p>
<p>Amazon Route 53</p> 	<p>Manage and sync all DNS zones info between Plesk and Amazon name servers with this Plesk-Amazon 53 integration.</p> <ul style="list-style-type: none"> • Highly available and scalable • Usable as an external DNS service for your domains. 	<p>DNS</p>
<p>Digital Ocean DNS</p> 	<p>Manage and sync all DNS zones info between Plesk and Digital Ocean name servers with this Digital Ocean integration.</p> <ul style="list-style-type: none"> • Highly available and scalable • Usable as an external DNS service for your domains. 	<p>DNS</p>
<p>Microsoft Azure DNS</p> 	<p>This extension automatically syncs DNS zones between Plesk and Microsoft Azure DNS.</p> <p>Your domains in Azure DNS are hosted on Azure's global network of DNS name servers which you can use as an external DNS service for your domains.</p>	<p>DNS</p>
<p>Slave DNS Manager</p> 	<p>This extension lets you sync the master DNS server hosted on the Plesk instance with multiple slave DNS servers located on remote servers without Plesk.</p> <ul style="list-style-type: none"> • Uses BIND's rndc utility to communicate and supports Linux servers with BIND. 	<p>DNS</p>
<p>WordPress Toolkit</p> 	<p>A powerful WordPress security and management tool that enables you to mass manage and secure your WordPress instances, plugins and themes.</p> <ul style="list-style-type: none"> • Automatically secure, update and deploy multiple WP instances with one click. 	<p>Web development CMS</p>





<p>Smart Updates</p> 	<p>This WordPress Toolkit feature analyzes and performs your WordPress updates without breaking your site. Or notifies you the update may be dangerous.</p> <ul style="list-style-type: none"> • Manual and automatic updates supported • Clones the site, applies updates and tests without affecting the production site • Available for WordPress core, plugins and themes. 	<p>Web development CMS</p>
<p>Joomla! Toolkit</p> 	<p>A powerful Joomla! security and management tool letting you mass manage and secure your Joomla! instances, extensions and templates running on a server managed by Plesk.</p> <ul style="list-style-type: none"> • Get started fast • Secure against attacks • Run and automate 	<p>Web development CMS</p>
<p>SEO Toolkit</p> 	<p>You need SEO to stand out. Not just to become findable for your customers but also so they can pick you over your competitors.</p> <p>Design and execute your SEO strategy, monitor your keyword rankings, and benchmark yourself against your competitors – all in one place.</p> <ul style="list-style-type: none"> • Site Audits • Logfile analyzer • SEO advisor • Rank tracker 	<p>SEO</p>
<p>Advisor</p> 	<p>Enhanced security, enhanced performance! To protect your sites and web apps, we created this extension that secures it all with SSL in one click.</p> <p>You can also activate HTTP/2 for better performance on all your sites.</p> <ul style="list-style-type: none"> • One-click SSL • One-click HTTP/2 • HTTPS for WordPress • Centralized security management 	<p>Security</p>
<p>Let's Encrypt</p> 	<p>Let's Encrypt is a certificate authority (CA) that allows you to create a free SSL certificate for your domain.</p>	<p>Security: DNS</p>
<p>Social Login</p> 	<p>No more need to remember a whole bunch of passwords for different services and the Plesk server. With this extension, both you and customers can use a Google, GitHub or Facebook account to login to your Plesk server.</p>	<p>Authentication</p>
<p>Git</p> 	<p>Deploy your sites and web apps in Plesk from your local or remote git repositories. Integration with GitHub and Bitbucket is also available.</p>	<p>Site Management</p>






Plesk Migrator 	Transfer data to Plesk from other hosting platforms.	Site migration
Plesk events in slack 	Forward Plesk event notifications to any channel in your Slack team.	Project management
Ruby 	<p>The Ruby extension allows users to quickly and easily deploy Ruby apps on their domains. Both Ruby on Rails and Sinatra frameworks are supported.</p> <p>* We strongly suggest you install "Tools required for building Ruby gems" component to facilitate quick, painless Ruby gem installation.</p>	Development
Node.js 	<p>Node.js is an open-source, cross-platform runtime environment for developing server-side Web applications written in JavaScript.</p> <p>The extension enables you to:</p> <ul style="list-style-type: none"> • Deploy Node.js apps • start/stop/restart them • install NPM packages • edit config files 	Development
Dropbox Backup 	Remote backup locations on a Dropbox account. <ul style="list-style-type: none"> • Backup and restore on demand 	Backup
Google Drive Backup 	Remote backup locations on a Google account. <ul style="list-style-type: none"> • Backup and restore on demand 	Backup
Amazon S3 Backup 	Remote backup locations on an Amazon account. <ul style="list-style-type: none"> • Backup and restore on demand 	Backup
Microsoft OneDrive Backup 	Remote backup locations on a Microsoft OneDrive account. <ul style="list-style-type: none"> • Backup and restore on demand 	Backup



Digital Ocean Backup 	Remote backup locations on a Digital Ocean account. <ul style="list-style-type: none"> • Backup and restore on demand 	Backup
SFTP Backup 	Remote backup locations on an SFTP account. <ul style="list-style-type: none"> • Backup and restore on demand 	Backup




Third-party premium extensions



Extension	Features	Category
ServerShield by CloudFlare 	Defends all your sites against online threats while making them load lightbolt fast. <ul style="list-style-type: none"> • ServerShield plus advanced CDN content delivery network 	Security / Performance
KernelCare (by CloudLinux) 	The easy, rebootless install with a single line of code will ensure you never miss another kernel security patch. Supports most popular Linux distributions. <ul style="list-style-type: none"> • Automated kernel security updates without reboots • Free version available (still needs server reboots) • Paid version without the need to reboot your server 	Security: Server
Premium Antivirus by Dr. Web 	Dr. Web is an award winning virus scanning and filtering software. <ul style="list-style-type: none"> • 2 licenses available - 1 Linux, 1 Windows (same pricing) 	Security: Email
Atomicorp Security core complete 	Security core with core ModSecurity rules. This complete security solution not only protects your server from known risks, but also provides proactive security by immunizing the entire system against classes of vulnerabilities and protecting it from the firewall to your apps, and all the way down to the kernel. It protects from thousands of risks and vulnerabilities automatically, including: <ul style="list-style-type: none"> • Zero Days • Web Attacks • Denial of Service • WebShells and Malware • Brute Force Attacks and more 	Security: Mod security




<p>Kaspersky Antivirus</p> 	<ul style="list-style-type: none"> • Fast antivirus updates • Unlimited Mailboxes, zero touch 	<p>Security: Email Antispam</p>
<p>Web Presence Builder</p> 	<p>An easy, intuitive way of creating sites for small businesses and individuals.</p> <ul style="list-style-type: none"> • Simple site builder tool with 4 plans: <ul style="list-style-type: none"> - 10 sites - 30 sites - 100 sites - 1,000 sites 	<p>Websitebuilder CMS</p>
<p>Web Business Builder</p> 	<p>No tech experience required to make your free site with the easy drag-drop functions. Advanced users can edit images online, add HTML, Javascript, and sitewide CSS.</p> <p>Choose from 100s of professional, customizable styles. Make it your own by adding photos, videos, maps, forms and more.</p> <ul style="list-style-type: none"> • Simple site builder tool with 2 plans: <ul style="list-style-type: none"> - Starter: free, 3 pages - Premium: unlimited features, own domain • eCommerce add-ons: <ul style="list-style-type: none"> - Ecwid base: 100 products - Ecwid pro: 2500 products - Ecwid unlimited: unlimited products 	<p>Websitebuilder CMS</p>
<p>Basekit</p> 	<p>Grow your business, like 8 million others have, with a professionally designed site that you can take anywhere and update from any device.</p> <p>Start with a template to amend text, colors, images, fonts and more. Showcase your business, sell and power content online.</p> <p>Site, blog and store</p> <ul style="list-style-type: none"> • All apps are on one interface, developed by BaseKit. Your customers don't need third-party products to extend their site with a blog or store. <p>No app needed</p> <ul style="list-style-type: none"> • The sitebuilder works on mobiles, tablets and computers. So your customers never need to download an app. <p>Localization</p> <ul style="list-style-type: none"> • BaseKit sitebuilder is global (5 continents and 22 languages) • BaseKit ecommerce comes with 15 payment gateways for all major markets. <p>2 plans available:</p> <ul style="list-style-type: none"> • Website • Webshop 	<p>Websitebuilder CMS</p>

<p>Softaculous</p> 	<p>Leading Auto Installer with 400+ scripts, 1115 PHP Classes and counting. Widely used in the Web Hosting industry by millions.</p> <ul style="list-style-type: none"> • 1-click installer for apps and scripts • +410 apps available <p>2 plans of App license: - VPS servers - Dedicated servers</p>	<p>1-click apps, scripts</p>
<p>Revisium</p> 	<p>Intelligent malware detection tool with one-click, automatic malware cleanup.</p> <p>2 license types:</p> <ul style="list-style-type: none"> - end customers - shared hosting providers <ul style="list-style-type: none"> • Premium Shared Hosting 	<p>Security</p>
<p>SpamExperts</p> 	<p>The extension integrates SpamExperts' advanced email protection system with Plesk, offering flexible and auto-protection for domains and emails as well as a one-click login option to our dedicated SpamExperts control panel for managing specific settings, viewing detailed statistics and enhanced user control.</p> <ul style="list-style-type: none"> • Email antispam solution • 3 different plans for incoming filtering (1, 10, 60 domains) • 3 different plans for outgoing filtering (1, 10, 60 domains) • 2 plans for email archiving (10GB, additional 10GB) 	<p>Security: Email antispam</p>
<p>MyGoodClient</p> 	<p>The power of Word-of-Mouth.</p> <ul style="list-style-type: none"> • Content management. We generate optimized content ready to be distributed on Facebook, Google+, WhatsApp, SMS, and email • Simplifies consumers sharing: every happy customer is a positive "walking digital agency" • Tracks conversions with a 1-step-only proprietary solution 	<p>SEO & Social Media</p>
<p>Site.pro Sitebuilder</p> 	<p>Responsive site builder that works on all devices.</p> <p>Free features:</p> <ul style="list-style-type: none"> • Basic website builder functions. • Unlimited websites for 1 server. • More than 60 templates. • Free access to new templates and updates. <p>Extra paid features:</p> <ul style="list-style-type: none"> • White label builder. • Increased number of templates. • Toolbar customization • Builder hosted on your server (Enterprise version) Purchase Site Builder Premium or Site Builder Enterprise to enable them. 	<p>Web Apps & Site editing</p>

<p>Cloudplan</p> 	<p>Build your own Private Cloud with 100% data sovereignty. Use your Plesk server as a Cloudplan server to host your files and folders, sync them between all your devices and share them with anyone.</p> <p>Features</p> <p>Server license</p> <ul style="list-style-type: none"> • license for one server • free mobile app monitoring • node level 0-10 • max. folder shares: unlimited subfolder permission, group rights, auto sync, versioning, cluster <p>User License</p> <ul style="list-style-type: none"> • License for up to 3 devices • free mobile app • max. folder shares: unlimited subfolder permission, group rights, auto sync. <p>Cloud Node:</p> <ul style="list-style-type: none"> • Max. users 15 • encrypted storage <p>License Type:</p> <p>Plesk Private Cloud - Power User</p> <ul style="list-style-type: none"> • 1 Server license • 1 User license (3 PC per lic. included) <p>Plesk Private Cloud - Power Team</p> <ul style="list-style-type: none"> • 1 Server license • 5 User license (3 PC per lic. included) • 1 Cloud Node 100GB Plesk Private Cloud - Agency • 1 Server license • 15 User license (3 PC per lic. included) • 1 Cloud Node 1TB 	<p>Backup / Clouds</p>
<p>RcodeZero Anycast DNS</p> 	<p>Highly available and performing AnycastDNS for your domains</p> <p>Features</p> <ul style="list-style-type: none"> • DNS Anycast Service on 6 continents with 20+ locations • 2 independent Anycast-Clouds • Unlimited DNS Queries • All DNS Resource Record types supported • 24/7 Operations center • DDoS Mitigation Service for your domains <p>3 products available:</p> <ul style="list-style-type: none"> • Basic (10 Domains) • Pro (30 Domains) • Large (50 Domains) <p>All products come with 30-day trial</p>	<p>DNS</p>

<p>Acronis</p> 	<p>Enables reliable cloud backup for Plesk web hosting servers, and granular, self-service recovery for web professionals.</p> <p>Key features (within all plans):</p> <ul style="list-style-type: none"> • With Acronis' full, image-based backups to the Acronis Cloud, web hosters can protect entire servers and all the websites they contain • Web professionals perform sites' granular, self-service recovery, or individual files, mailboxes and databases with Plesk UI. • The Acronis Backup agent performs fast, incremental backups, reducing demand on the server and the network <p>Different storage options available:</p> <ul style="list-style-type: none"> • 1 Server, 100GB Storage • 1 Server, 250GB Storage • 1 Server, 500GB Storage • 1 Server, 1000GB Storage 	<p>Backup</p>
<p>Imunify360</p> 	<p>Ultimate Security for Your Linux Web Server</p> <p>Your website is the lifeblood of your business so you need to protect your server from attacks.</p> <p>Our automated security solution, powered by AI, will protect it from infections, maintain secure kernel, and keep you in the know with relevant info.</p> <ul style="list-style-type: none"> • Hands-off automation with fewer actions required to keep web servers secure • All-in-one security with robust herd protection against the newest attacks, powered by AI • An integrated security console right inside your hosting control panel, with 24x7 support <p>4 products available:</p> <ul style="list-style-type: none"> - Single user - 30 users - 250 users - Unlimited users 	<p>Security</p>
<p>Speed Kit</p> 	<p>Makes Websites FAST! Speed Kit is a one-click solution to accelerate your website.</p> <p>By rerouting your web traffic through Speed Kit's caching infrastructure, it achieves a performance boost of typically 50-300%.</p> <p>Available products:</p> <ul style="list-style-type: none"> - Speed for 1 domain - Speed for 10 domains - Speed for 30 domains - Ultimate speed for all domains 	<p>Web development / Performance</p>

<p>REVE Chat</p> 	<p>REVE Chat is a multichannel cloud-based live chat software that provides instant assistance to your visitors for better customer service or to boost sales conversions.</p> <p>Key Features</p> <ul style="list-style-type: none"> • Voice/ Video Chat: Inside your web or mobile apps with click to call solution. • Facebook Messaging: Using REVE Chat from single dashboard. • Viber Messaging: Using your public account from a single dashboard. • Real-time Visitor Analytics: Click to call is a powerful solution that can be implemented on REVE Chat to offer real-time voice assistance to online customers. It allows visitor and agent to initiate Voice and Video Call from their Chat window. • Department Management: Improve customer response time by routing your customer queries to the right department. • Auto Triggers: Send automatic invitations to your visitors based on certain time, URL or location. • Chat Monitoring: Monitor your agent performance and responses in real-time to provide more appropriate answers to your customer queries. • Queuing: Manage your customer expectations effectively by providing them right info on waiting time when your agents are busy with other customers. 	<p>Web apps & site editing</p>
<p>DDoS Protection by Variti</p> 	<p>Protect your sites from app and network layer attacks.</p> <p>4 products available:</p> <ul style="list-style-type: none"> • Starter (1 domain, < 1Mbps) • Small (10 domains, < 1Mbps) • Medium (30 domains, < 3Mbps) • Large (50 domains, < 3Mbps) 	<p>Security</p>

<p>Sidekick</p> 	<p>Interactive walkthrough und tutorials for Plesk & WordPress.</p> <p>This extension adds the SIDEKICK platform and over 60 real-time, interactive tutorials, to your Plesk installation.</p> <p>Learn or teach your customers to use Plesk inflow and in-context without having to read a doc or watch a video.</p> <p>3 products available:</p> <ul style="list-style-type: none"> - Sidekick for Plesk - Sidekick for WordPress - Sidekick for Plesk & WordPress 	<p>Help & Troubleshooting</p>
<p>Unloq</p> 	<p>Two-step authentication via push notification to your mobile or using a one-time password.</p> <p>Features:</p> <ul style="list-style-type: none"> • Enable two-step authentication per role • Choose between Time-based OTP and Push notifications • Customise your instance name and push messages • Customise the way push notifications appear in-app • Add firewall rules to whitelist • API-requests towards UNLOQ • Send custom in-app notifications to your users • Users can perform device repair 	<p>Authentication</p>
<p>DigiCert SSL</p> 	<p>Digicert SSL solutions include industry-leading authentication and SSL encryption identifiable with the most recognized trust mark on the Internet, the Norton Secured Seal.</p> <p>Digicert branded SSL Certificates also come with additional features including website malware scanning and Digicert Seal-in-Search.</p>	<p>Security</p>

More questions? Don't be shy - [Get in touch!](#)

***Note:**

All pricing described above is for reference only and may change. The latest pricing is always available on www.plesk.com or by accessing our licensing systems for partners.

Updated September 2019.